



Rules for Dining at Silk Route Indian Restaurant in Preston based on Government Regulations for COVID-19 Pandemic.

Firstly, although it may seem an obvious statement, if you or any member of your household have any COVID-19 symptoms, please don't visit any restaurant or venue until 14 days after no symptoms.

The safety of our staff and customers is of paramount importance to us, so we will be following UK Government guidelines with regards to the operating of a restaurant safely during COVID-19 pandemic.

We ask all our customers to read the following information before booking a table. Your co-operation and support is appreciated. Failure to observe safety measures will result in service not being provided.

Reservations must be made via our online booking system at least 8 hours prior to visiting the restaurant so we are able to ensure sufficient space for all our customers; we confirm all bookings by telephone.

Please comply with limits on gatherings. Indoor & Outdoor gatherings are limited to members of any 2 households (or support bubbles), or a group of at most 6 people from any number of households.

At the time of booking, as required by the UK Government, we will take contact details for every member of your party NOTE: we are required to temporarily hold this information for at least 21 days after your visit.

We are currently holding 2 sittings – 17.00 – 19.30 and 20.00 – 22.30. Please arrive at your booking time and leave promptly after dining, so we are able to continue offering our dining services in a safe manner.

Upon arrival at the restaurant please wait in the entrance area of the restaurant until invited to your table by a member of staff. Please do NOT enter the main dining area before being asked by one of our Staff.

Prior to entering the restaurant, we request that you use the hand sanitiser we have provided and that you maintain the 1m Social Distancing Rule during your time inside the restaurant including visiting the toilet area.

Tables in the restaurant are set out in accordance with social distancing guidelines and you will be shown the route to our toilet facilities to ensure all customers will remain as safe as possible at all times.

Customers who are accompanied by children are responsible for supervising them at all times, and although we understand it can be difficult with young children we must insist they should follow social distancing guidelines

Our toilets will be cleaned and disinfected regularly throughout the evening. Hand-washing facilities including hot running water, liquid soap, and paper towels as well as hand sanitiser will be available.

We will also be abiding by a 1 person per bathroom rule. Signs will be clearly displayed.

Service will be via tables ONLY. There will be NO service at the bar area.

Cutlery and condiments will be provided only when food is served.

Contactless payments are encouraged.

We understand this is a vastly different environment to what we are all used to, however, to ensure your visit is an enjoyable one, we must all do our bit and unite to ensure the provision of a safe place for ALL Customers and Staff.

We are looking forward to welcoming you all back to the Silk Route.

